

Dear Valued Customers,

Redemption Program Gift Certificate Collection

Thank you for your continuous support towards Crabtree & Evelyn.

We are pleased to inform that you may now redeem Crabtree & Evelyn Gift Certificates with the points you earned in **1 July 2016 – 30 June 2017**, you will be rewarded based on the table below. These Gift Certificates are valid from now until 30 September 2017* (except JBCC's members).

Redemption Program Points Reward

| Accumulated Bonus Point Certificate (RM1 = 1 bonus point) | Value of Redemption Gift Certificate |
|--|--------------------------------------|
| 1,000 | RM20 |
| 2,000 | RM50 |
| 3,000 | RM90 |
| 5,000 | RM200 |

You may collect and redeem the Gift Certificates at your Crabtree & Evelyn home store* by presenting your NRIC and VIP Card. *If you are unsure about your home store, please contact any of the stores below to find out (shown below):

| KUALA LUMPUR | | SELANGOR | | OTHERS | |
|--------------------|----------------|----------------|----------------|-------------------------------|---------------|
| PAVILION | 03 - 2110 6595 | 1 UTAMA | 03 - 7728 7329 | AEON STATION 18, IPOH | 05 - 323 1599 |
| SURIA KLCC | 03 - 2382 1300 | PARADIGM MALL | 03 - 7887 2839 | GURNEY PLAZA, PENANG | 04 - 228 3531 |
| MID VALLEY | 03 - 2284 9482 | EMPIRE SUBANG | 03 - 5611 1143 | QUEENSBAY MALL, PENANG | 04 - 640 8338 |
| BANGSAR VILLAGE II | 03 - 2283 3689 | SUNWAY PYRAMID | 03 - 5632 3199 | SURIA SABAH, SABAH | 088 - 486 336 |
| KL SOGO | 03 - 2698 1898 | | | THE SPRING, SARAWAK | 082 - 417 099 |

If you are unable to collect the Gift Certificates in person, you may authorize a representative to collect on your behalf by furnishing us an authorize letter, photocopy of your NRIC and VIP Card.

Please feel free to call Crabtree & Evelyn Customer Service at 03-21432323 for more information.

We wish you a happy shopping at Crabtree & Evelyn!

Yours sincerely,

Crabtree & Evelyn Malaysia